Keeping the pulse of your IBM-Cognos Platform Utilization
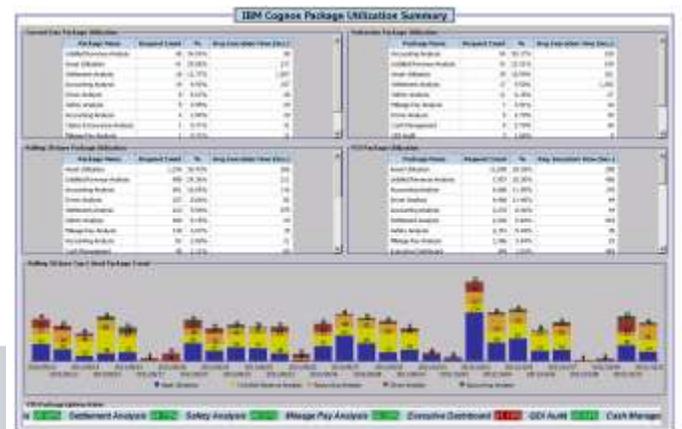
Get more analytical insight on your IBM-Cognos audit data

As companies expand access to business intelligence tools to more users, IT shops increasingly are looking to do the kind of performance and usage monitoring usually confined to transactional systems.

When BI software was commonly used to do historical reporting for a handful of power users, the dependability of servers or the content of reports wasn't as critical as it has become now, according to IT managers and analysts.

We all know the importance of monitoring "performance" and "usage utilization" for your IBM-Cognos Platform. We also know that IBM-Cognos Suite comes with off-the-shelf "Audit" package containing a set of canned reports to help you to gauge some of your usage statistics. While the content and structure of these canned reports are highly useful and the setting up the auditing capabilities within IBM-Cognos is a straight forward configuration, the default audit package and "off-the-shelf" relational ReportStudio reports are still missing much needed analytical capabilities. The questions such as those listed below are difficult to answer by simply using the default audit package and reports:
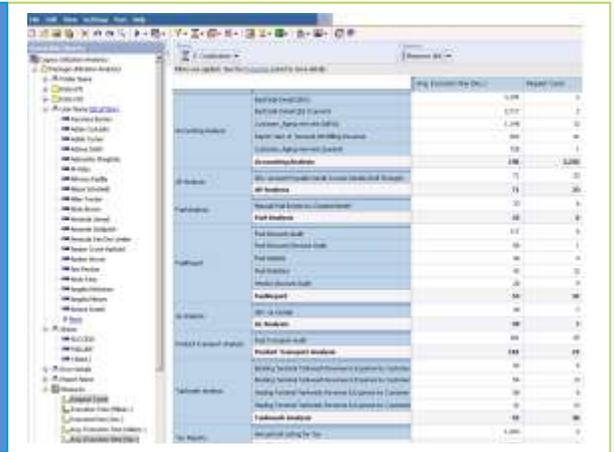
- Who are my top users?
- Am I in compliance with my licensing?
- What are the most frequently requested packages and reports?
- What is my average "response time" for any give report?
- What day or what time of the day does my platform gets the most usage?
- What are commonly occurring errors and what are the reports/packages causing these errors?
- What is my up-time ratio for any given package and/or report?
- What are the most frequently used reports and packages for any given individual users?

To get more insight from your IBM-Cognos platform usage, BlueNET has developed a set of complimentary IBM-Cognos Powercubes that can actually provide more dimensional and analytical view of IBM-Cognos audit data. These powercubes are sourced from the default audit package and generically designed to ensure that they can be deployed within any given IBM-Cognos BI platform.

In addition to providing enhanced and add-on analytical capabilities to the default audit package, BlueNET also provides a set of canned dashboards that can be quickly deployed and effectively used by both IT and Business people.

BlueNET's Audit Analytics solution provides both a <u>dimensional</u> and <u>analytical</u> view of your valuable audit data by leveraging built-in OLAP capabilities provided by IBM-Cognos PowerPlay and by leveraging built-in dashboarding capabilities provided by IBM-Cognos Report Studio

Solution Features

- **No additional installation & configuration is required:** BlueNET's audit analytics sit on top of the existing IBM-Cognos audit metadata and leverages the existing database and business views within the Framework Manager
- **More powerful comparative analysis:** Due to the analytical nature of the solution, BlueNET's audit analytics solution fully utilizes relative time comparisons, trending, and also top/bottom type analysis that are difficult to perform via relational reports
- **Built-in generic utilization dashboard:** BlueNET's audit analytics solution comes with its own built-in dashboards that can be simply deployed by using deployment manager
Automation & Scheduling: The solution provides built-in automation and scheduling for cube updates and report distribution

- **Power of Powercubes:** BlueNET's audit analytics utilizes powercubes thus providing not only more analytical capabilities but also faster response times
- **Ability for full customization:** BlueNET's audit analytics is a fully open source solution enabling our customers to fully customize it to tailor toward their unique needs
- **Multi-version compatibility:** BlueNET's audit analytics solution is supported by all versions of IBM-Cognos suite.
- **More measures and KPIs**: BlueNET's audit analytics solution comes with additional measures such as average response time per report, average session duration per user, etc. that are not readily available within the default audit package

About BlueNET

BlueNET Technologies Inc. provides software solutions for businesses. We strive to work in challenging projects where the focus is improving our customer's business using a wide range of technologies, channels or software practices. We make use of innovative software technologies to create business solutions for variety of businesses.

We provide consulting services on a wide range of areas including Business Intelligence (BI), Business Process Management, Enterprise Integration, Multichannel Services, Financial Planning & Forecasting and Enterprise Resource Planning (ERP) systems.

BlueNET is headquartered in Tampa, Florida with customers distributed all over US and international project involvements for our multi-national customers. Our customer list includes international financial companies, top energy companies and other innovative companies in different industries.

For more information regarding our services and products please visit http://www.bluenettech.com.
You can also contact our sales department by e-mail at sales@bluenettech.com or by phone at (866) 960-9203.
We look forward to hearing from you.